

Upgrading and Repairing Microsoft Windows

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The New Jersey Computer Club (NJCC) is a not-for-profit organization dedicated to educating the public about computer systems, software, and their uses; providing community service to charities and educational groups; awarding an annual NJCC Memorial Award; and sharing knowledge and social activities with other computer enthusiasts. A frequent topic of discussion, and a major need of all of our membership, is how to upgrade, troubleshoot, and repair their computer systems. This book is an excellent and indispensable companion guide and reference to *Upgrading and Repairing PCs, 16th Edition*, on everything associated with computer system operations and problems.

Upgrading and Repairing Microsoft Windows, authored by Scott Mueller and Brian Knittel, and published by Que Publishing, is an up-to-date comprehensive (705 page) book that comes with a two hour instructional and reference DVD. Detailed technical information is very well presented in an easy to read format with extensive diagrams, figures, and tables that both illustrate concepts and organize historical and statistical data for clarity of understanding and ease of use.

There are two main ways of using this book. First, you can utilize it as a learning tool to gain knowledge about an area of interest, such as installing or upgrading a Windows operating system. Second, you can utilize it as a technical reference, to find detailed information on a specific Windows topic or operation. Of major importance is the fact that the text covers not only current data and information, but also historical content on older Microsoft operating systems that may still be in use.

The chapters on “*Managing Windows*”, “*Protecting and Securing Windows*”, “*Windows Troubleshooting*” and the “*Windows Tool and Command References*” (Appendix) are of special interest, as diagnostic and troubleshooting operating system problems are significant concerns for our membership. The chapters on “*Installing and Upgrading Windows*” are also very important for those who need assistance in the installation and/or upgrading of their Windows operating system.

The DVD is especially useful with video presentations by Scott Mueller on “*XP Installation*”, “*System Backup*”, “*Windows Optimization*”, “*Eliminate Spyware*” (*Malware*), and “*Windows Versions*” (*History*). These segments will be valuable to both novice and experienced users.

I have personally used Scott Mueller’s *Upgrading and Repairing PCs* for many years, and I have always found the content to be very accurate, informative and useful. This companion *Upgrading and Repairing Microsoft Windows* book has the same characteristics. I have not read either book in its entirety, but I know what is available in each book and where to find it, and when you need the information it is very satisfying to know that you have it readily accessible.

I consider this book as essential for our User Group personnel who provide technical assistance and support for our membership, and I very strongly recommended it to all our NJCC members and other computer users as a learning and self help tool for their own benefit. In my opinion it is by far the best book I have found available on this topic.